

JESSICA MURRAY

A bilingual (French) software developer who wants to develop technologies that make a positive impact on people's lives and the world we live in.

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EXPERIENCE

Global Pet Foods HRM, Dartmouth NS — *Assistant Manager*

2011 - 2018

Coordinated a small team in a fast paced, dynamic environment and saw continuous growth in net profit over the course of my employment. Personalized customer experiences by assessing their individual needs and providing them with realistic solutions.

Blue Ocean Contact Centres (Volkswagen & Audi Project), Halifax NS— *Bilingual Customer Service Representative*

2011

Provided thorough bilingual telephone and e-mail correspondence or service support for various services, warranties and products.

EDUCATION

Nova Scotia Community College, Halifax NS — *Diploma in Information Technology (Programming Concentration)*

SEPTEMBER 2017 - PRESENT

Developed a solid foundation in software development, web development and database administration. Gained a keen interest in data analysis, machine learning and the application of new frameworks.

Nova Scotia Community College, Dartmouth NS — *Diploma in Medical Laboratory Technology*

SEPTEMBER 2015 - MAY 2016

Received Medical Laboratory Assistant Certification from the Canadian Society for Medical Laboratory Science (CSMLS). Allowed a development of superior attention to detail, which is critical in a health care environment.

COMMUNITY & VOLUNTEERING

High Tech Crime Investigation Association — *Member of Atlantic Student Chapter*

Medical Laboratory Technologist Student Association — *Treasurer*

École du Carrefour Environmental Health Association — *Member*

LANGUAGES & FRAMEWORKS

C/C++	C#	SQL
Java	Python	JavaScript
HTML5	CSS3	PHP
Laravel	jQuery	React.js

RELATED TECHNOLOGIES

AJAX	RESTful APIs
Node.js	Bootstrap
Android	MySQL
Git	SQLite
Microsoft SQL Server	Microsoft Access
Progressive Web Applications	

PROCESSES & SKILLS

- Agile methodologies
- Systems analysis and design
- Development process controls
- Customer service
- Attention to detail
- Clear communication